

## **Train Hosts**

The TrainRiders Host Program is an organization of volunteer train hosts functioning under the direction of TrainRiders/Northeast. The Downeaster passenger rail service is sponsored by the State of Maine through the Northern New England Passenger Rail Authority and is operated by Amtrak.

he Downeaster operates five roundtrips daily from Portland, Maine and North Station in Boston, Massachusetts with stops in Saco, Old Orchard Beach and Wells, Maine, Dover, Durham and Exeter, New Hampshire as well as Woburn and Haverhill in Massachusetts. In additon, there are two roundtrips between Brunswick/Freeport and Boston.

The purpose of the TrainRiders Host Program is to have volunteers serve as goodwill ambassadors; to promote patronage of The Downeaster; to assist passengers with information onboard the train, along the route and at

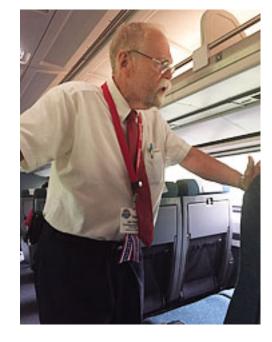
scheduled stops; to assist train crews in duties as requested by them and to promote rail safety

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Acceptance as a train host is contingent upon preliminary screening by the Host Committee, satisfactory completion of training and completion of "qualifying" trips with a qualified host.

Annual participation in the TrainRiders Host Program requires payment of a membership fee and includes a Host ID badge, a quarterly newsletter and an annual meeting invitation. Duties include arriving at the boarding station 30 minutes before train departure, obtaining needed supplies of informational handouts, introducing yourself to the conductor, assistant conductor and passengers, regularly walking through the train providing information, handouts and assistance to passengers as needed or requested, observing for hazardous conditions, cleanliness, heating and cooling conditions in the coaches and café car, assisting with keeping the train neat and orderly and returning completed trip reports to assist in evaluating the service.

Click **here** to download the **Train Host Program** Application Form and return it to us by mail.



## Station Hosts

TrainRiders/Northeast currently has volunteer hosts at several of the stations along the route. Those stations include Dover, NH, along with Wells and Saco in Maine. Volunteers greet travelers and visitors, act as goodwill ambassadors, instruct those wishing to purchase tickets on the use of the Quik-Trak ticket machine, hand out literature and schedules and answer questions about local businesses, etc.

These are great opportunities to spend time promoting public transportation and our Downeaster service.

Please email TrainRiders/Northeast at <a href="mailto:info@trainridersne.org">info@trainridersne.org</a> or <a href="mailto:used">used attached form</a>, if interested in participating in the Station Host Program.

## TRAINRIDERS STATION HOST PROGRAM APPLICATION

Return completed form to: TrainRiders Northeast • PO Box 4869 • Portland, ME 04112-4869 • 207-879-7245

Name:(Last, First, Middle Initial)			
Mailing Address:			
City, State, Zip			
ГelephoneEmail			
Date of Birth			
Education: (Circle Highest)	High School	Tech College	College/University
Occupation and Employer: (Ifretired, list most recent)			
Employment Status: (Circle)	Full Time	Part Time Reti	red
Other Volunteer Experience:			
Foreign Language Spoken		Fluency L	evel:
Boston North Station with inte and departing at specific sta assignments, the Dispatcher w help the Program to forecast most available to be a Host current timetables, which yo	rmediate stops. Hations on specificall make every at its coverage need and the particular uwould prefer to	osts will be assigned to trains by the Progrempt to take Host pass, please circle the dar train arrivals and cover.	ound trips daily between Portland and to greet and assist passengers arriving gram's Dispatcher. In making these references into account. In order to ay(s) that you think that you will be departure times, as published in
Sun Mon Tue Wed Thu Fri Sat			
Sun No Preference AMPM			
to TrainRiders' Host Committee approval of the applicant by the qualified and approved as a Tetrain arrivals and departures. Committee, Amtrak or the Notof the Program's Dispatcher, Committee may take whatever ability and qualifications to a	e along with any e Host Committee rainRiders Statio s every 14 days; orthern New Engla representing Trai er reasonable act	required liability releat; (c) satisfactory compound Host: (a) to serve at (b) to abide by all rund passenger Rail Aut nRiders/Northeast. It ions they may decide	
Signed			Date